



We are pleased to welcome you and your vessel to the heart of boating in Tāmaki Makaurau Auckland.

Westhaven Marina was established in the 1940s and has grown to become one of the largest recreational marinas in the southern hemisphere.

We are conveniently located within walking distance of downtown Auckland, close to the Hauraki Gulf islands for some of the best cruising, fishing and racing opportunities in the world, and handy to a comprehensive marine service industry and hub of yacht clubs.

We hope this guide covers most of what you need to know during your stay with Westhaven. However, please don't hesitate to ask our friendly team if there is anything else you need.



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1. BATHROOMS

Bathroom blocks are conveniently positioned around Westhaven. You can find their locations on the map provided at the end of this guide.

Please be aware that certain showers operate on a coin-based system, so ensure you have some gold coins on hand.

Additionally, remember to carry your marina swipe card for door access. If you notice any bathrooms in need of servicing, please let us know.

2. BOAT RAMP

Adjacent to the Z pier charter base, Westhaven's popular boat ramp serves as a convenient launchpad to the many attractions of the Waitematā Harbour and Hauraki Gulf. The boat ramp offers parking capacity for up to 60 boats and trailers for a maximum stay of four days.

Fees apply to launch and retrieve your boat, and to park your vehicle and trailer. Rates are displayed on signage on-site and on our website. Payment can be made via the INUGO app, or by using a credit card at the launch arm or the parking machines situated within the car park area.

3. BIOSECURITY

Biofouling and invasive pest species are major threats to our marine environment. As a boat operator, you can help stop their spread by following rules outlined in the Auckland Unitary Plan, the Regional Pest Management

Plan 2020-2030, and the Hauraki Gulf Controlled Area Notice. This will help stop the spread of pests in two ways:

1. Cleaning your hull in places and in ways that stop pests getting into the sea. Hull cleaning is not allowed in the marina due to biosecurity regulations. We recommend using one of the following haul-out facilities to carry out any cleaning or hull maintenance:
 - Westhaven's on-site Floating Dock Services at X pier
 - Orams Marine
 - Hobsonville Marina (offers haul-out and antifoul services).
2. Limiting fouling on your hull to stop pests 'hitch hiking' into uncontaminated areas or transferring from your vessel to others (passive discharges).

Following the rules will help protect our precious marine ecosystems. You can expect the rules to be enforced, particularly for boats moving to areas such as the outer Gulf islands, the west coast and other areas that are currently relatively free from marine pests.

Breaking the rules could mean bad news for the environment – and your wallet. You could be fined up to \$100,000 (or \$200,000 for corporations) for breaching them.

4. BERTH RENTALS AND PAYMENTS

To enquire about berth rental options at Westhaven Marina, please contact the marina office. If we don't have a

berth available for your vessel at the time of enquiry, we can add you to our waiting list and will contact you if a suitable option becomes available.

Please note that our berths are subject to licence agreements that stipulate the maximum vessel size each berth can accommodate. This is based on a vessel's extreme length and width, including all extensions and overhangs such as outboards, anchors and prods. No part of any vessel using the berth can exceed the licensed dimensions of the berth.

The minimum berth rental period is 23 hours, starting at 10am and finishing at 9am the following day.

Prior to confirming your booking, we will send you a berth rental agreement and our berth rental terms and conditions. Please let us know if you have any questions after reviewing these documents.

It's important to note that berth occupants must meet specific requirements, including obtaining protection and indemnity insurance to safeguard against potential third-party losses.

Should you wish to terminate your rental agreement, a notice period of ten working days is required.

All fees are payable in advance by direct debit or credit card. Payments can be made online through our website. Long term berth rentals must be set up on automatic payment.

Our berths don't come equipped with mooring lines or fenders. We

recommend that you arrange for these to be installed prior to your vessel arriving at Westhaven. You can read more about mooring lines further down in this guide under the heading 'Mooring Lines and Berth Fittings'.

5. CLUBS

Westhaven Marina is home to several boating clubs that cater to a wide range of vessels and provide opportunities for sailing, crewing and learning to sail.

These clubs include:

3. Ponsonby Cruising Club (including Ponsonby Sailing School):

pcc.org.nz

4. Richmond Yacht Club:

richmondyc.org.nz

5. The Royal New Zealand Yacht Squadron:

rnzys.org.nz

6. Sailability:

sailability.org.nz

7. Auckland Dragon Boat Association:

aucklanddragonboats.co.nz

8. Westhaven Radio Sailing Club:

wrs.org.nz

6. CONTRACTORS

We are committed to providing a safe environment for our staff, customers and contractors. Any contractor invited to work on a vessel within Westhaven Marina will need to be registered with us before starting work. To register, contractors must:

- Fill out and submit a Contractor Access Application Form –

available on our website or from the marina office.

- Complete our online health and safety induction via our website.
- Provide us with confirmation of insurance cover. Please ask us for details before you arrange cover.
- Prequalify through PREQUAL – see prequal.co.nz.

Contractors registered with Westhaven Marina can be added to a contractor directory on our website.

Only minor maintenance work can be undertaken in the marina. Major work should be completed in a purpose-built yard. Please refer to the maintenance guidelines on our website.

All contractors will need access fobs to enter the marina. These fobs deactivate when your insurance expires or if the fob is not used for 12 months. They can be reactivated by sending through the new insurance documentation to us.

Car parking is provided for any registered contractors' sign written vehicles while carrying out work on vessels within the marina. This applies until a contractor's insurance policy expires. To reinstate, the contractor must provide us with updated insurance documentation. Contractors may only park at Westhaven while working on vessels.

7. DINGHY STORAGE

Dinghy racks at the start of AB pier and are reserved exclusively for pile mooring customers to access their vessels.

Berth holders must store their dinghies on their boats or use an approved dinghy rack. For dinghy rack supplier information, please contact the marina office.

Storing dinghies or equipment on finger pontoons or piers is strictly prohibited.

Non-approved dinghy racks will be subject to removal to uphold the marina's standards.

8. DINING

There are some great dining options at Westhaven Marina:

Buoy Café (next to the roundabout by the harbour bridge) and Lighthouse Café (located within the Royal New Zealand Yacht Squadron) offer coffee, breakfast and lunch in a welcoming and laid-back atmosphere.

First Mates, Last Laugh (in Westhaven's Marine Village near the marina office) and Sails Restaurant (on the southern side of the marina) are well known for their fine dining, with sweeping views of the marina and Auckland cityscape.

Yacht clubs within the marina also offer meals, providing another great option for dining and socialising.

More information about these dining options is available on Google.

9. EMERGENCIES

Call 111 in an emergency.

Medical: Marina staff have current first aid certificates, and there is a

defibrillator and full medical kits at the marina office.

Fire: If there is a fire, please operate any alarm on the pier (take a moment today to find the one closest to your boat).

Warn others on the pier of the danger - shout!

Call 111 and advise the location.

Exit to the shore or seaward end of the pier.

Call us on 0800 MARINA from your cell phone or VHF channel 13.

Remember, personal safety is the priority. Get off the pier and tell others to do the same.

Lighting of fires, including fireworks and flares, is strictly prohibited within the marina. If an open flame is required for repairs or maintenance, you will need to obtain a hot works permit from the Harbourmaster.

10. ENVIRONMENTAL

Clean Marina logo

Westhaven Marina is certified as a 'Clean Marina' under the New Zealand Marina Operators Association accreditation system, which is designed to encourage environmental best practice in marina operations.

Our pollution control initiatives include rain gardens, hydrocarbon filters, and EnviroPods to reduce toxins entering the waterway. Sewage removal facilities and Floating Dock Services are available on-site.

A water tank in the marina office collects rainwater from the roof to flush

the toilets. An electric patrol boat is on trial to reduce carbon emissions.

Westhaven supports the charity 'Let Them Fish' by providing locations for boaties to donate second-hand fishing and dive gear for distribution to remote villages in the Pacific Islands. The LegaSea Kai Ika fish filleting trailer can be found at Z pier almost all-year round. The fish heads and frames are distributed to an appreciative South Auckland community.

The 'Best Sustainable Action of the Year' award recognises boaties and businesses within Westhaven that are leading by example to protect the environment. The marina is dedicated to reducing waste to landfill and encourages customers to reduce, reuse and recycle.

11. FUELLING UP

For the sake of our clean marina, please don't refuel at your berth (except on a limited basis and with suitable containers, as specified in the Berth Rental Terms and Conditions). There are two fuel operators within the local area.

Gofuel is Westhaven's specialist marine fuel facility. It is located on Y pier at the eastern end of the marina, and offers both diesel and petrol 24 hours a day, 7 days per week. As well as EFTPOS and credit cards, this self-service facility offers discounted pricing via a GoFuel Mobilcard.

The Orams Marine Village fuel depot on the eastern side of the marina is open all hours, provides self-service or

a valet service, and accepts credit card payment outside of business hours.

12. FUTURE PLANS

The Westhaven Plan has been developed over a number of years in order to create a marina that will be world-class for future generations of boaties and also to open up the waterfront so that all Aucklanders can enjoy it. For more information about the vision for Westhaven and upcoming projects, visit **westhaven.co.nz**.

13. GAS

Liquified Petroleum Gas (LPG) bottles can be filled at BP 2go Motor Centre at 50 Northcote Road in Northcote (just over the harbour bridge). They can be contacted by phone on 09 418 0371.

A swap a gas bottle service is offered by BP 2go at 47 Jervois Road in Ponsonby, Auckland. They can be contacted by phone on 09 378 4417.

It is recommended that all LPG installations are certified by a professional. Gas bottles can be inspected at the Dive Centre on Wairau Road in Takapuna.

14. HAUL-OUT AND FLOATING DOCK

The Yacht Grid at Z pier can be used for surveying vessels, maintaining hull fittings, rudder or propeller works, and zinc anode changes. For environmental reasons, the grid can't be used for hull maintenance, washing hulls, scrubbing

or scraping of the hull, wet or dry sanding, painting or applying anti-foul.

The Floating Dock at X pier provides convenient haul out for short time hauls or lift and holds. It is great for cleaning race boats. Floating Dock Services can be reached by phone on 027 497 2039 or via their website at **floatingdockservices.co.nz**.

Orams Marine has a 12,000-square-metre hardstand, 820, 85 and 75-tonne marine travel lifts, and a slipway for larger vessels. Orams Marine can be reached by phone on 09 308 4806 or via their website at **oramsmarineservices.co.nz**.

15. HEALTH AND SAFETY

If you have any health and safety concerns, or need to report an incident or accident, please contact the marina office or dockmasters on 0800 MARINA. We are here to assist. Copies of the Westhaven Hazard Register, Safety Commitment, Fire Procedure and Code of Practice are available for viewing at the marina office, or online at **westhaven.co.nz**.

16. INSURANCE

All vessels need to hold protection and indemnity insurance (to cover any third-party loss that you cause, or that is caused by your vessel) in Westhaven. Marina office staff will request a certificate of currency confirming your insurance policy details before you arrive. We also recommend that you hold marine hull

insurance to cover any loss or damage to your vessel.

Please note that neither the marina nor any of its staff will be liable for any damage, theft or loss to any property that you have within the marina grounds (including your vessel and its contents, and any vehicles that you or your guests park in the marina car park).

17. JUSTICE OF THE PEACE

Visiting a Justice of the Peace (JP) service desk is one way to find a JP. Desks are located across the Auckland area and they operate on a first-come, first-served basis, so no appointment is needed.

To find a service desk near you, go to **jp.auckland.org.nz/service-desk-suburb/** or visit the Auckland Central Citizens Advice Bureau Monday to Friday 12-2pm or Saturday 10am-12pm - located in the Auckland Central City Library at 44-46 Lorne Street, Auckland CBD, Auckland 1010.

18. KEY FOB/GATE ACCESS TAGS

For long-term customers, we will issue two key fobs for gate access to your berth. You can purchase replacement or additional fobs for \$30 each.

19. LAUNDRY

Laundry facilities are conveniently located behind the Ponsonby Cruising Club and near T pier. You can access these facilities with your Westhaven swipe card.

Please bring your own washing powder.

The cashless payment system issues a swipe card on your first use, which you can use to operate the washing machines and dryers. This card can be reloaded with credit as needed.

20. LIVING ABOARD

Due to limits on marina infrastructure, and terms of our Berth Licence Agreements, living aboard your vessel while in the marina is restricted and needs to be approved by the marina manager. Staying for more than one night per week is considered living on board.

Overseas visiting vessels with a valid TIE, whilst visiting the marina on a temporary basis, are exempt from this rule. Under special circumstances and with prior written approval from us, you may be permitted to live on board. You must request permission in advance of your arrival to Westhaven Marina. A surcharge will apply. Staying overnight on any vessel moored on a pile mooring or parked in the trailer park is not permitted.

21. MARINA ETIQUETTE

The following are Westhaven rules of marina etiquette:

Noise

Excessive noise – of any kind – is inconsiderate to other users of the marina. Please secure all ropes, rigging and sails on vessels so they don't create noise.

Manoeuvring vessels

Boat owners must moor their vessels at their berth and manoeuvre to avoid creating a danger, obstacle, or inconvenience to other users or obstructing public rights of navigation.

Boat speed and wakes

Westhaven Marina is a no-wake zone. Your wake can stop others from enjoying the use of their boat – whether dining, doing maintenance, or relaxing. Wakes also contribute to maintenance issues. Please don't be offended if our team asks you to slow down. **The speed limit in the marina is 5 knots** – but the slower you go, the better.

Children

Please always supervise all children and young people, as the marina can be a hazardous place.

Animals

Please keep your pets under control and clean up after them. We may require you to remove a pet from the marina if we consider it is causing any issues. Dogs must be on a leash at all times.

Storage

For safety reasons, please don't store your gear and equipment on the pier, or your berth finger or otherwise on the marina grounds. Any equipment left will be removed by the dockmasters.

Alcohol

May be consumed in the marina on private vessels or licensed premises only. Please note that Auckland

Council has imposed an alcohol ban that applies to the marina area, pursuant to section 147 of the Local Government Act 2002.

No unlawful activities

All berth owners must ensure that no unlawful activities are conducted from or on their vessel, or on the marina grounds.

Advertising

Letter drops are not permitted in Westhaven. Please do not place any promotional material anywhere in the marina, including (but not limited to) on vessels or berths in the marina. If you wish to display any advertising within the marina, please contact the marina office.

Please note that commercial advertising flags are not permitted on berths, except for on designated sales piers and after receiving written confirmation from the marina manager.

22. MOBILE PHONE

To organise a mobile phone or New Zealand SIM card, we recommend that you contact Spark, One NZ or 2Degrees.

23. MOORING LINES AND BERTH FITTINGS

Every boat is different and mooring lines are your responsibility. Please ensure you have adequate mooring lines, that are the right specifications for your boat, and that you check and maintain them regularly. Mooring lines should be directly attached to

the berth with a half loop of rope, and not with shackles. Due to the new coatings that are used on metal fittings, shackles can cause a serious maintenance issue.

If we spot something wrong, we will require berth holders to repair inadequate mooring lines within a specified time. This is a way we can keep the marina safe and secure for everyone. If you need any assistance with splicing your lines, the contact details for local yacht riggers are available on our website.

Please check in with us for guidelines and approval before you add fenders or dinghy racks to your berth.

24. NAVIGATING IN AND OUT OF THE MARINA

As you enter the marina via the eastern entrance, A-J piers are on your starboard side, and K-Z piers are on port. All even berth numbers are on the east of the jetty, and odd berth numbers are to the west. Please remember that Westhaven is a no-wake zone and that a 5-knot speed limit is to be observed.

The ferry operator SeaLink will be operating from Wynyard Point. SeaLink primarily services Waiheke and Great Barrier Islands, along with other parts of the Hauraki Gulf with transportation of vehicles, passengers, and freight. Large vessels such as the SeaLink barges require significant space to manoeuvre, particularly in heavy weather.

There will be up to 14 vessel movements a day, taking about two

minutes each time, and during this time all boaties should hold, avoid the entrance, and stay at least 100m away from SeaLink vessels. Warning lights are in place to warn boaties when SeaLink is about to arrive or depart.

If you have any concerns, please contact Westhaven Security on VHF 13 or phone 0800 MARINA.

25. OIL AND FUEL SPILLS

Should an oil or fuel spill happen, please contact our dockmasters (0800 MARINA) without delay. We are trained to deal with this type of emergency. If the spill happens on the refuelling dock, please follow the instructions on the dock spill stations.

26. PARKING

Permitted berth holders

Berth holders are entitled to two parking permits. You can register your vehicle licence plate details online via your parking account at **permits.westhaven.co.nz**.

Berth renters are entitled to one parking permit. These permits allow you to park your vehicle in the car parks with parallel yellow lines, close to your boat, or in the white zones. The permits enable you to access and use your berth and the Westhaven Marina facilities, and may only be used for marina related activities.

Please make sure that your vehicle registration is recorded in the parking permit portal (above) and updated whenever changed. Please be aware

that the permits do not entitle you to use any parking at Westhaven for non-marina related activities, including parking while working in or visiting areas outside the Westhaven boat harbour area, or for storage of a vehicle unrelated to marina activities.

Guests

If you are heading out on your boat with guests and your guests require a parking permit, you will need to register their licence plate details through the online portal at **permits.westhaven.co.nz**. This will allow your guests to park their vehicles at Westhaven, in the white spaces only, while they accompany you out on the harbour, but for no other purpose.

All vehicles using the car park must be licensed and have a current warrant of fitness.

All other visitors to Westhaven

All other visitors to Westhaven, including guests of berth holders, can park in the white parking spaces, but please check the signage carefully first and observe the restrictions on the signage (P120). All white zones are unrestricted during evenings, weekends, and public holidays.

Contractors

Any contractors that you hire to work on your boat must be pre-registered with the marina office, which requires specific insurance and completion of a health and safety induction. Please check with your selected contractor that they have done this before you confirm arrangements with the contractor.

General parking

- All vehicles using the car park must be licensed and have a current warrant of fitness.
- If you are going out on a charter from Z pier, paid parking is available.
- Trailer parks are available at Z pier on a short-term paid parking basis.

27. PLUGGING IN TO POWER

Power use is charged for at Westhaven on a user pays basis. If your shore cable has a current test and tag, you can connect to shore power temporarily at Westhaven. The marina office has a limited number of leads for borrowing on a day-to-day basis. All electrical connections must comply with marina policy. A responsible adult must be on board while the boat is connected. If you wish to connect to shore power and leave your vessel unattended, you will require an EWofF (electrical warrant of fitness). You will require an IP67 (or above) rating power lead with a locking ring around the base of the plug.

Other electrical guidelines are:

- Check your lead each time you use it.
- Test the RCD on the marina and your lead.
- Lock the securing ring at the marina supply.
- Check the lead is not creating a trip hazard.
- Make sure your lead will not be damaged by the movement of the boat.

- Check water will not flow along the lead into your boat and into the socket outlet.
- Have your lead secured in place.
- We recommend the first time the lead is used the certifying electrician or inspector visually inspects it while in use.
- Unplug it before you leave!

28. QUARANTINE BERTH

Vessels arriving in New Zealand must meet strict biosecurity requirements to prevent the introduction of pests and diseases to our country. Most recreational vessels will need a full biosecurity clearance, which involves an inspection of the vessel by a Ministry for Primary Industries (MPI) officer. A full clearance allows you to sail freely in New Zealand waters and remain in the country for an extended time (more than 20 days).

Your first place of arrival in New Zealand must be a port or marina that has been approved to receive yachts and other recreational vessels from overseas. These are called ‘places of first arrival’ (POFAs).

Westhaven, Viaduct and Silo marinas are the only Auckland marinas that can offer customs clearance for pre-arranged vessels. Westhaven Marina offers customs clearance for vessels up to 24 metres in length. Viaduct and Silo marinas can offer customs clearance for vessels over 24 metres.

To clear with customs and MPI at Westhaven Marina, you will first need to make a booking in advance with

customs and MPI directly, and then fill out the PoFA form on our website.

For more information about the process and how to notify customs and MPI of your arrival, please visit the MPI website at **mpi.govt.nz/import-border-clearance/ships-and-boats-border-clearance/yachts-and-other-recreational-vessels/** or contact the marina office.

29. RUBBISH, RECYCLING AND WASTE

Westhaven is ‘Clean Marina’ accredited and we value our clean marina. We ask that no poisonous, dangerous or offensive substance be discharged into the water. We provide rubbish bins near the top of each pier for landfill rubbish, and yellow recycling bins near the pier gates.

Rubbish disposal

Westhaven Marina encourages recycling and appreciates the efforts you make to sort your rubbish. A hint for recyclers: separate your rubbish while you are out on the water. Oil filters should go in the oil filter bin (see the following heading, Waste oil, for directions) rather than in the rubbish bin.

Rubbish bins are for berth holders’ boat rubbish and are not there for household rubbish. Please call the marina office if you see members of the public disposing of household rubbish into them.

Waste oil

Waste oil drums and bins for oil filters are located at the top of piers B, D, H, L, M, P, S, T and Z. Please choose the most convenient for you. Used oil filters should be placed straight in the oil filter bin (please do not put them in a plastic bag).

Hazardous waste

Occasionally we have customers ask where they can dispose of dirty petrol, solvent and paint. Disposal of these products is not provided at the marina due to the risks that storage of these materials poses to safety and the environment. Hazardous waste can be taken to the Waitākere Refuse and Recycling Transfer Station. Fees apply. The transfer station is located at 50 The Concourse in Henderson, Auckland.

Flares are another item that should be disposed of with care. Burnsco Marine will accept and dispose of expired flares without charge.

LPG cylinders (closed), fire extinguishers and batteries can be collected by our dockmasters. Please contact them on 0800 MARINA or VHF channel 13.

Sewage

Westhaven Marina is a no-discharge zone. We expect all vessels to be equipped with either a sewage holding tank that can be discharged into a land-based pump out facility, or a suitable portable sewage holding tank that can be emptied responsibly in correct sewage disposal facilities (note

that sewer pumps are available within the marina for this purpose).

Westhaven's sewer pumps have tapered connections suitable for all vessels and are available 24 hours. They are self-operated and detailed instructions are provided at each location. Discharge of sewage within the marina (either intentionally or unintentionally) is a very serious issue for the marina.

Please note that we may act under your berth rental agreement or your berth licence (as applicable) in response to any breach of these requirements, and in severe circumstances such action may include termination.

30. SECURITY

Westhaven Marina aims to provide secure, well serviced storage for your vessel. We have a team of dockmasters overseeing the marina day and night, and a comprehensive CCTV network on site. Pier access is via swipe tags and each boat owner and their registered crew is issued with their own personal tag. Please do not jam the gate open and leave it unattended – this puts all boats on your pier at risk.

If you need to contact the marina team at any time day or night, please call (09) 360 5870 or 0800 MARINA, or use VHF channel 13.

31. TERMS AND CONDITIONS

Our berth rental terms and conditions have been designed to help ensure that Westhaven Marina is a safe and

enjoyable place to keep a boat. A full copy of these are available from the marina office and will be provided to you when you rent a berth. In accessing your berth and the marina grounds, you must comply with the berth rental terms and conditions, all legal requirements or notices relating to the berth or your vessel, and any instructions from marina staff.

32. TROLLEYS

There is a supply of marina trolleys located throughout the marina, which are free to use. For the convenience of others, please return them to the pier head after you have finished with them. If you are carrying something that could dirty or damage the trolley, please use a liner. If a trolley falls into the water, please advise the marina office so that we can arrange its retrieval.

Please do not remove trolleys from Westhaven Marina. Removal of trolleys is considered an offence.

33. UNDERWATER ACTIVITIES

Swimming

For your safety, we don't allow swimming in the marina.

Diving

Because of the strict health and safety framework that we must operate within, all divers are required to register with Westhaven Marina before undertaking any work. Westhaven has approved diving contractors, see the website directory for details. All

Dives must comply with best practice for diving and must comply with any directions that we give.

Vessel hull cleaning

Not permitted in the marina, except by a registered diver who is only permitted to remove a thin layer of slime.

34. VESSEL WORK WITHIN THE MARINA

Many small maintenance projects are permitted within the marina, but please ensure that noise, waste, or fumes from your project does not impact other marina users. It is also important that dust and waste from boatwork does not enter the environment.

Minor maintenance work that you can do at your berth includes:

- Engine servicing/oil change.
- Cleaning bilges, but please dispose of bilge water and oil appropriately using water/oil separators or absorbents to soak up oil hydrocarbons before pumping the bilge.
- Boat cleaning or polishing.
- Air-conditioning repair or servicing.
- Electrical or plumbing repairs.
- Brush painting (only during calm weather conditions to a total area of less than 3 sqm).
- External power sanding that is conducted with a suitable extraction device, or hand sanding, only on a small area of not more than 3 sqm in total.

If you exceed these guidelines, we may ask you to stop your work.

We have a maintenance policy (available through the marina office) to assist you in understanding what maintenance activities can be conducted in the marina.

- Please use drip and absorbency pads whenever you drain oil from sumps, and as a matter of seamanship and respect for the environment, please maintain your engine and keep your hull clean.
- Oil filters can be disposed of at facilities located at the top of piers B, D, H, L, M, P, S, T and Z.
- If you mark or stain the concrete pontoons, please call 0800 MARINA as soon as possible, so that remedial actions can take place while the product is still fresh.

Please do not:

- Store materials on the walkways or fingers.
- Allow material or substances created from repair or maintenance activities to enter the marine environment (including coolant, dust or shavings).
- Cut, hacksaw, or grind metal of any kind including stainless steel.
- Dump large items of unwanted hardware in the rubbish bins.
- We hope that no damage occurs, but if it does, it will be your liability.

35. VHF CHANNEL 13

VHF channel 13 is the marina communications channel and can be used for any assistance with berthing or navigating the marina.

36. WEBSITE

westhaven.co.nz

37. Z PIER

Z pier charter base is the marina's commercial operating base. Please visit **westhaven.co.nz** for information on the operators available.

Boat ramp

The Westhaven Boat Ramp is the country's busiest boat ramp and is a convenient launchpad to the many attractions of the Waitematā Harbour and Hauraki Gulf. Fees apply to launch and retrieve your boat and to park your vehicle and trailer. These rates are advised on signage onsite and on our website.

Customs/MPI quarantine berth

Is located at Z pier – see Quarantine Berth section in this guide for further details.

Load and Go berth

Our Load and Go berth is available for use by registered charter boats to pick up and drop off customers. For details on registration, please visit **westhaven.co.nz/loadngo/**.

CONTACT US

Please visit our office, or phone, email or write to us using the details below. If it's after hours and you need to report a security issue or an urgent maintenance request, or you need help with parking or to gain access, we recommend you contact the dockmasters directly. For any non-urgent issues, please contact the marina office during business hours.

Phone: +64 9 360 5870

Toll free in NZ: 0800 MARINA
(0800 627 462)

Dockmasters: +64 9 360 5881

VHF: Channel 13 (24/7)

Website: westhaven.co.nz

Email: info@westhaven.co.nz

Office location:

Unit 2, 135 Westhaven Drive,
Westhaven, Auckland 1010,
New Zealand

Postal address:

PO Box 1560 Shortland Street,
Auckland 1140, New Zealand

Business hours:

Monday-Thursday: 8am-5pm

Fridays: 8am-4:30pm

Closed on weekends.

Information in this booklet is up to date at the time of printing but may change over time. Please visit our website or ask at the marina office for latest updates, or if you have any questions.



GETTING AROUND WESTHAVEN



VEN MARINA



NAVIGATION NOTES

As you enter the marina, AB-J piers are on your starboard side, and K-Y piers are on the port. All even berth numbers are on the east side of the piers. Please ask the marina office for a map that displays berth numbers.

IN AN EMERGENCY

Firefighting and life saving equipment is located on each pier. A first aid kit is located at the marina office. Defibrillators are located at the marina office and on Z pier. If there is an oil spill, please notify us immediately on VHF channel 13 or phone 0800 MARINA.

PARKING

Please park in the white spaces and observe time limits unless you have a Westhaven permit. Find out more at: westhaven.co.nz

KEY

- Toilets
- Shower
- Laundry
- First aid
- Waste oil
- Dump station
- Recycling centres at most pier gates
- Sewage pump out
- Parking entrance
- Spill kits