

# THE A-Z GUIDE TO WESTHAVEN MARINA





We are very pleased to welcome you, and your boat, to the heart of Auckland boating.

Westhaven Marina was established in the 1940s, and has grown to become one of the biggest marinas in the world. We are fortunate to be located within easy walking distance to downtown Auckland yet close to the Hauraki

Gulf Islands, and handy to a comprehensive marine service industry, a hub of yacht clubs, and some of the best cruising, fishing and racing opportunities in the world.

We hope this guide will tell you about most of the things you need to know during your time at Westhaven, but please don't hesitate to ask our friendly team if there is anything else you need.



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## 1. BATHROOMS

There are six bathroom blocks at convenient locations around Westhaven. Showers are coin operated, so please take gold coins with you, as well as your Marina swipe card for door access. Please let us know if the bathrooms require servicing.

## 2. BOAT RAMP

The Westhaven Boat Ramp is the country's busiest boat ramp and is a convenient launchpad to the many attractions of the Waitemata Harbour and Hauraki Gulf.

Fees apply to launch and retrieve your boat and to park your vehicle and trailer. These rates are advised on signage onsite and on our website. Credit cards and coins are accepted.

The boat ramp has parking capacity for 60 boats and trailers on a pay and display basis, for up to 24 hours.

## 3. BOATWORK

Many maintenance projects are permitted on the Marina, but please ensure that noise, waste or fumes from your project does not impact other Marina users. It is also important that dust and waste from boatwork does not enter the environment.

Minor maintenance work that you can do at your berth includes:

- Engine servicing/oil change.
- Cleaning bilges, but please dispose of bilge water and oil appropriately using water/oil separators or absorbents to soak up oil hydrocarbons before pumping the bilge.
- Boat cleaning or polishing.
- Air-conditioning repair or servicing.
- Electrical or plumbing repairs.
- Brush painting (only during calm weather conditions to a total area of less than 3m<sup>2</sup>).
- External power sanding that is conducted with a suitable extraction device, or hand sanding, only on a small area of not more than 3m<sup>2</sup> in total.

If you exceed these guidelines, we may ask you to stop your work. We have a maintenance policy (available through the Marina Office) to assist you in understanding what maintenance activities can be conducted in the Marina.

- Please use drip and absorbency pads whenever you drain oil from sumps, and as a matter of seamanship and respect for the environment, please maintain your engine and keep your hull clean.
- Oil filters can be disposed of at facilities located at the top of Piers B, D, H, L, M, P, S, T, and Z.
- If you mark or stain the concrete pontoons, please call 0800 MARINAS asap so that remedial actions can take place while the product is still fresh.

Please don't:

- Store materials on the walkways or fingers.
- Allow material or substances created from repair or maintenance activities to enter the marine environment (including coolant, dust or shavings).
- Cut or grind metal of any kind including stainless steel.
- Dump large items of unwanted hardware in the rubbish bins.

We hope that no damage occurs, but if it does, it will be your liability.

## 4. BOOKINGS & PAYMENTS

To book your berth at Westhaven, please contact the office on 0800 MARINAS to find out about the availability of a berth suitable for your boat. Hopefully we can get you in straight away, but if not, we will suggest that you go onto our waiting list.

Berths at Westhaven Marina are based on licence agreements that stipulate size and the appropriate boat that will fit within that licence. This means the maximum outer dimensions of the vessel each berth can accommodate are stipulated in the agreement for that berth. Outer dimensions means the extreme width and length, including all extensions and overhangs such as outboards, anchors and prods. No part of any vessel using the berth can exceed the licensed dimensions of the berth.

- The minimum booking period is 24 hours, starting at 10am and finishing at 9am each day.
  - Before you confirm your booking, please read through the Berth Rental Agreement and associated Berth Rental Terms and Conditions, and let us know if you have any questions.
  - There are some prerequisites that we require of our occupants, including protection and indemnity insurance (to cover any third party loss). A summary of our Berth Rental Terms and Conditions is under "Terms and Conditions" in this A-Z Guide, however it is important that you read the Berth Rental Terms and Conditions in full.
  - 14 days' notice applies to the termination of the rental agreement.
  - All fees are payable in advance. We request payment by direct debit. For short term rentals we accept Visa and Mastercard, and payments can be made online through our website.
- Berths don't come equipped with mooring lines or fenders, so we recommend that you make sure these are installed before your boat arrives at Westhaven. You can read more about mooring lines under "Mooring Lines and Berth Fittings" in this A-Z Guide.

## 5. CLUBS

Westhaven Marina is the home to a range of boating clubs that offer something for most types of boats, but particularly sailing, and crewing or learn to sail opportunities for those that want to get involved.

They include:

The Ponsonby Cruising Club (including Ponsonby Sailing School) [www.pcc.org.nz](http://www.pcc.org.nz)

The Richmond Yacht Club  
[www.richmondyc.org.nz](http://www.richmondyc.org.nz)

The Royal New Zealand Yacht Squadron  
[www.rnzys.org.nz](http://www.rnzys.org.nz)

Sailability [www.sailability.org.nz](http://www.sailability.org.nz)

Auckland Dragonboats  
[www.aucklanddragonboats.co.nz](http://www.aucklanddragonboats.co.nz)

## 6. DINGHY STORAGE

Customers using the pile moorings can store their dinghies at the end of U Pier, V Pier, W Pier, and from the St Marys Bay pontoon, which includes an engine flushing facility. Berth holders, please store your dinghy aboard your boat or on an agreed dinghy stand (contact the Marina Office to enquire about suppliers).

## 7. DINING

There are some great dining options at Westhaven Marina – including one or two well kept secrets. Buoy Cafe (next to the roundabout by the Harbour Bridge) is a casual coffee, breakfast or lunch cafe with a great atmosphere. Billfish Cafe at Z Pier is well known for its seafood and wharfside seating. Sails Restaurant on the southern side of the Marina is known for its fine dining and a view that will melt any sailor's heart. The yacht clubs within the Marina also offer meals. More information about these dining options is available on each organisation's respective website.

## 8. EMERGENCIES

Medical: Most of the Marina staff have current first aid certificates, and there is a defibrillator at the Marina Office.

### Call 111 in an emergency.

**Fire:** If there is a fire:

1. Operate any alarm on the pier (take a moment today to find the one closest to your boat).
2. Warn others on the pier of the danger - shout!
3. Call 111 and advise the location.
4. Exit to the shore or seaward end of the pier.
5. Call us on 0800 MARINAS from your cell phone or VHF Channel 13.

Remember, personal safety is the priority. Get off the pier, and tell others to do the same.

Lighting of fires, including fireworks and flares, is strictly prohibited within the Marina. If an open flame is required for repairs or maintenance then you must have a hot works permit from the Harbourmaster.

## 9. SPILLS

Should an oil or fuel spill happen, please contact our Dockmasters (0800 MARINAS) without delay. We are trained to deal with this type of emergency.

## 10. ETIQUETTE

Please help out by observing the following rules of Marina etiquette:

### Noise

Excessive noise – of any kind – is inconsiderate to other users of the Marina. Please secure all ropes, rigging and sails on vessels so that they don't create noise.

### Manoeuvring vessels

Boat owners must moor their vessel at their berth and manoeuvre so as to avoid creating a danger, obstacle or inconvenience to other users or obstructing public rights of navigation.

### Boat speed and wakes

Westhaven Marina is a no wake zone. Your wake can stop others from enjoying the use of their boat – whether dining, doing maintenance, or relaxing. Wakes also contribute to maintenance issues. Please don't be offended if our team asks you to slow down. The speed limit in the Marina is 5 knots – but the slower you go, the better.

### Children

Please closely supervise all children and young people at all times, as the Marina can be a hazardous place.

### Animals

Please keep your pets under control and clean up after them. We may require you to remove a pet from the Marina if we consider that it is causing any issues.

### Storage

All space is shared space, so please don't store your gear and equipment on the pier or on your berth finger, or otherwise in the Marina grounds.

### Alcohol

Alcohol can be consumed in the Marina on private vessels or licensed premises only. Please note that Auckland Council has imposed an alcohol ban which applies to the Marina area, pursuant to section 147 of the Local Government Act 2002.

### No unlawful activities

All berth owners must ensure that no unlawful activities are conducted from or on their vessel, or otherwise on the Marina grounds.

## Advertising

Letter drops are not permitted in Westhaven. Please do not place any promotional material anywhere in the Marina, including (but not limited to) on vessels or berths in the Marina. If you wish to display any advertising within the Marina, please contact the Marina Office.

Please note that commercial advertising flags are not permitted on berths, unless they are displayed immediately prior to or immediately after an event or on designated sales piers.

## 11. FUELLING UP

For the sake of our clean Marina, please don't refuel at your berth (except on a limited basis and with suitable containers, as specified in the Berth Rental Terms and Conditions). There are two fuel operators within the local area.

Gofuel is Westhaven's specialist marine fuel facility. It is located on Y Pier at the eastern end of the Marina, and offers both diesel and petrol 24 hours, 7 days per week. As well as EFTPOS and credit cards, this self-service facility offers discounted pricing via a GoFuel Mobilcard.

The Orams Marine Village Fuel Depot on the eastern side of the Marina is open all hours, provides self-service or a valet service, and accepts credit card payment outside of business hours.

## 12. FUTURE PLANS

The Westhaven Plan has been developed over a number of years in order to create a marina that will be world-class for future generations of boaties, and also to open up the waterfront so that all Aucklanders can enjoy it. For more about the vision for Westhaven and upcoming projects, visit [www.westhaven.co.nz](http://www.westhaven.co.nz) and click on 'The Forum'.

## 13. GRID, GANTRY, FLOATING DOCK & HAULOUT

To help you to conduct maintenance work, Westhaven has tidal grid and gantry facilities available at discounted rates for Westhaven customers.

The Yacht Grid at Z Pier can be used for surveying vessels, maintaining hull fittings, rudder or propeller works, and zinc anode changes. For environmental reasons, the grid can't be used for hull maintenance, washing hulls, scrubbing or scraping of the hull, wet or dry sanding, painting or applying anti-foul.

The Mast Gantry is located at A Pier and has a maximum load limit of 600kg. Bookings can be made by filling out an application form at the Marina Office or on our website. Only trained operators can operate the gantry and a list of these are available from the Marina Office. Before you start, please provide the office with proof of insurance, and note that no more than three people are allowed in the immediate area of the vessel.

The Floating Dock at X Pier provides convenient haulout for short time hauls or lift and holds. It is great for cleaning race boats. Floating Dock Services can be reached on 09 379 0934.

Pier 21 has a 50 tonne travel lift for boats of up to 25m in length. Call 09 374 4461 or [www.pier21.co.nz](http://www.pier21.co.nz)

Orams Marine has a 75 tonne travelift that has an inside clear width of 6.9 metres, and a 600 tonne slipway for larger vessels. Call 09 308 4806 or [www.oramsmarineservices.co.nz](http://www.oramsmarineservices.co.nz)

## 14. HEALTH & SAFETY

If you have any concerns related to Health and Safety, or need to report an incident or accident, please contact the Marina Office or Dockmasters on 0800 MARINAS. We are here to assist.

Copies of the Westhaven Hazard Register, Safety Commitment, Fire Procedure and Code of Practice are available for viewing at the Marina Office, or online at [www.westhaven.co.nz](http://www.westhaven.co.nz)

## 15. INSURANCE

You will need to hold protection and indemnity insurance (to cover any third party loss that you cause, or that is caused by your vessel) to have your vessel stay in Westhaven. Marina Office staff will request a certificate of currency confirming your

insurance policy details before you arrive. We also recommend that you hold marine hull insurance to cover any loss or damage to your vessel. If you don't hold such insurance, the Marina Office can suggest options for temporary insurance policies.

Please note that neither the Marina nor any of its staff will be liable for any damage, theft or loss to any property that you have within the Marina grounds (including your vessel and its contents, and any vehicles that you or your guests park in the Marina car park).

## 16. LAUNDRY

Our washing machines and clothes dryers are located in the facility behind the Ponsonby Cruising Club, and at the top of T Pier. Please bring your own washing powder. The machines accept \$2 coins. Please use your Westhaven swipe card or PIN to access laundry facilities.

## 17. LIVING ABOARD

Staying for more than one night in a week is considered living on board. You may only live on board with our written permission (which you must obtain in advance), and additional terms and conditions as well as a surcharge may apply. Staying overnight on any vessel moored on a pile mooring or parked in the trailer park is not permitted.

## 18. MOORING LINES & BERTH FITTINGS

Every boat is different and mooring lines are your responsibility.

Please ensure you have adequate mooring lines, that are the right specifications for your boat, and that you check and maintain them regularly.

Moorings lines should be directly attached to the berth with a half loop of rope, and not with shackles. Due to the new coatings that are used on metal fittings, shackles can cause a serious maintenance issue.

If we spot something wrong, we may, by notice, require berth holders to repair inadequate mooring lines within a specified time. If they still fail to comply, Westhaven may repair the lines on your behalf, and recover all associated costs from you. This is a way we can keep the Marina safe and secure for everyone. If you need any assistance with splicing your lines, the Marina Office can provide you with contact details for local yacht riggers.

Please check in with us for guidelines and approval before you add fenders or dinghy racks to your berth.

## 19. PARKING

### Permitted berth holders

If you are a berth holder, you should have received one or two special permits. These permits allow you to park your vehicle in

the parks with parallel yellow lines, close to your boat, or in the white zones. The permits enable you to access and use your berth and the Westhaven Marina facilities, but may only be used for Marina related activities. Please make sure the permit is displayed visibly in the front windscreen of your vehicle. Failure to display your permit may lead to your car being ticketed or towed at your expense.

Please be aware that the permits do not entitle you to use any parking at Westhaven for non-Marina related activities, including parking while working in or visiting areas outside the Westhaven boat harbour area, or for storage of a vehicle unrelated to Marina activities.

If you don't have a permit, please don't park in the yellow spaces as these are reserved for berth holders and your vehicle may be ticketed or towed.

If you are heading out on the harbour with guests and your guests require a parking permit you will need to make arrangements with the Marina Office. Please contact the Marina Office and subject to demand we will endeavour to provide you with temporary additional permits to enable your guests to park their vehicles at Westhaven while they accompany you out on the harbour, but for no other purpose.

### All other visitors to Westhaven

All other visitors to Westhaven, including guests of berth holders, can park in the white parking spaces, but please check

the signage carefully first and observe the restrictions on the signage (e.g. P120/P180). All white zones are unrestricted in the evenings, weekends, and public holidays.

Any contractors that you hire to work on your boat must be pre-registered with the Marina Office, which may require specific insurance and completion of a health and safety induction. Please check with your selected contractor that they have done this before you confirm arrangements with the contractor. Contractors will be issued with their own special parking permits by the Marina Office and must adhere to the parking restrictions applying to those permits.

General parking rules applying to both berth holders and visitors

All vehicles using the car park must be licensed and have a current WOF.

If you are going out on a charter at Z Pier, pay and display parking is available.

Trailer parks are available at Z Pier, on a short-term pay and display basis.

## 20. PLUGGING IN TO POWER

Power use is charged for at Westhaven on a user pays basis. More information is available in the "Using the Marina" section of our website.

You may connect to shore power temporarily at Westhaven if your vessel has an eBox with current tag and test. All

electrical connections must comply with all relevant by-laws, rules, regulations and legislation.

A responsible adult must be on board while the boat is connected. If you wish to connect to shore power and leave your vessel unattended, you will require an EWofF (Electrical Warrant of Fitness).

Other guidelines are:

- Check your lead each time you use it.
- Test the RCD on the Marina and your lead.
- Lock the securing ring at the Marina supply.
- Check the lead is not creating a trip hazard.
- Make sure your lead will not be damaged by the movement of the boat.
- Check water will not flow along the lead into your boat and into the socket outlet.
- Have your lead secured in place.
- We recommend the first time the lead is used the certifying electrician or inspector visually inspects it while in use.
- Unplug it before you leave!

## 21. RUBBISH, RECYCLING & WASTE

Westhaven is Blue Flag and Clean Marina accredited and we value our clean Marina. We ask that no poisonous, dangerous, offensive substance or thing be discharged in the water. We provide rubbish bins near

the top of each pier for landfill rubbish, and yellow recycling bins near the pier gates.

### **Rubbish Disposal**

Westhaven Marina encourages recycling and appreciates the efforts you make to sort your rubbish. A hint for recyclers: separate your rubbish while you are out on the water. Please place any used paint cans into sealed plastic bags and dispose of them in the rubbish bin. Oil filters should go in the oil filter bin (see the following section for directions) rather than in the rubbish bin.

The rubbish bins are for berth holders' boat rubbish and are not there for household rubbish. Please call the Marina Office if you see members of the public disposing of household rubbish into them.

### **Waste Oil**

Waste oil drums and bins for oil filters are located at the top of Piers B, D, H, L, M, P, S, T and Z. Please choose the most convenient for you. Used oil filters should be placed straight in the oil filter bin (please do not put them in a plastic bag).

### **Sewage**

Westhaven Marina is a no discharge zone. We expect all vessels to be equipped with either a sewage holding tank that can be discharged into a land-based pump out facility, or a suitable portable sewage holding tank that can be emptied responsibly in correct sewage disposal facilities (note that sewer pumps are available within the Marina for this purpose).

Westhaven's sewer pumps have tapered connections suitable for all vessels and are available 24 hours. They are self-operated and detailed instructions are provided at each location.

Discharge of sewage within the Marina (either intentionally or unintentionally) is a very serious issue for the Marina. Please note that we may take action under your berth rental agreement or your berth licence (as applicable) in response to any breach of these requirements, and in severe circumstances such action may include termination.

## **22. SECURITY**

Westhaven Marina aims to provide secure, well serviced storage for your vessel.

We have a team of dock masters overseeing the Marina day and night, and a comprehensive CCTV network on site. Pier access is via swipe tags and each boat owner and their registered crew is issued with their own personal card. Please do not jam the gate open and leave it unattended – this puts all boats on your pier at risk.

If you need to contact the team at any time day or night, please ring (09) 360 5881, 0800 MARINAS, or VHF Channel 13.

## **23. SHOPPING**

Within Marina grounds, the Z Pier store stocks a range of convenience and fishing items, and Beacon Marine next to the roundabout by the Harbour Bridge, offers a range of marine electrical supplies. There are also several marine brokers based at Westhaven. Adjacent to Westhaven, Beaumont St is home to a number of chandlerys. The nearest supermarket for groceries is New World at Victoria Park, on the corner of Beaumont and College Hill Roads, within a five minute drive of the Marina. There are extensive shopping options in the CBD, and up the hill in Ponsonby. There are also a range of cafés and stores in the Beaumont Street area. Visit [www.yourwaterfront.co.nz](http://www.yourwaterfront.co.nz) for more options.

## **24. SWIMMING & DIVING**

For your safety, we don't allow swimming in the Marina. Because of the strict Health and Safety framework that we must operate within, all divers, including individuals working on their own boats, and diving companies are required to register with Westhaven Marina before undertaking any work, must comply with best practice for diving, and must comply with any directions that we give.

## **25. TELEPHONE & POST BOX**

If you are posting a letter or need to make a phone call, there is a Spark phone box, and a post box, situated next to the front of the Marina Office. Two other Spark phone boxes are opposite Q Pier and adjacent to J Pier near the toilet block. To organise a mobile phone or data account, we recommend that you contact Spark, Vodafone or 2Degrees. The nearest Vodafone Store is based a few minutes away at 302 Ponsonby Road, Ponsonby. The nearest Spark store is 191 Victoria Street West in the CBD.

## **26. TERMS & CONDITIONS**

Westhaven's Berth Rental Terms and Conditions designed to help ensure that Westhaven Marina is a safe and enjoyable place to keep a boat. A full copy of these are available from the Marina Office, and will be provided to you when you rent a berth. In accessing your berth and the Marina grounds, you must comply with the Berth Rental Terms and Conditions, all legal requirements or notices relating to the berth or your vessel, and any instructions from Marina staff.

For reference, some of the main points are:

- Berths are not for commercial use unless prior permission is given from the Marina.
- The Marina Office must be notified before the nominated vessel occupying a berth changes (for example, if you buy a new boat).

- Any subletting of a berth must be agreed by Westhaven.
- All berth occupiers' protection and indemnity insurance (to cover any third party loss) must be up to date and evidence provided to the office.
- Berth occupiers are responsible for damage to any Marina property.
- Berth occupiers are responsible for ensuring that their passengers and invitees comply with the Berth Rental Terms and Conditions.
- All berth occupiers must keep their vessels in good serviceable condition.
- Firehoses must only be used for fighting fires.
- Berth occupiers are not permitted to make any alterations or additions to their berth without our prior approval.

## 27. TROLLEYS

There is a supply of Marina trolleys at the top of each pier, which are free to use. For the convenience of others, please return them to the pier head after you have finished with them. If you are carrying something that could dirty or damage the trolley, please use a liner. If a trolley falls into the water, please advise the Marina Office so that we can arrange its retrieval.

## 28. VISITOR'S BERTH

Panuku Development Auckland Limited maintains a Visitor's Berth within the Viaduct Basin, which is a convenient stop off point for short times, for example, to pick up supplies or to meet guests, or to have a coffee or meal. The berth is free to use for two hours, and is available on a first in, first served basis. To gain access to the area, call Viaduct Control on VHF Ch73 to request a bridge lift, and let them know you will be using the visitor's berth. The berth can also be booked for overnight stays for a fee – please call the Viaduct Marina Office on 09 355 7479 to make a booking.

## 29. WI-FI INTERNET

All Westhaven berth holders are welcome to use the Westhaven Internet Lounge, located in the courtyard behind the Marina Office. Computers are provided, or you can bring your own device. Select 'Westhaven Lounge' from the available Wi-Fi networks – no password is required. You can access the Internet Lounge at any time by using your Westhaven swipe card.

## 30. WORKING AT THE MARINA – CONTRACTORS

The safety focused environment that we operate in, means that contractors working on your boat, need to be registered with Westhaven Marina first. You may need to complete an online Health & Safety induction.

- Any contractor invited into the Marina must fill out a Contractor Access Application Form available from the Marina Office.
- Confirmation of insurance cover is required. Before you arrange cover, please ask the office for details.
- Only minor maintenance work can be completed at Westhaven. Major work should be completed in a purpose built yard. Please refer to our Maintenance Guidelines.
- Contractors registered with Westhaven Marina are promoted in our Contractor Directory, available online and in the Marina Office.
- All contractors and their staff will need proximity cards to be allowed in the Marina.
- Annual car park passes are provided and are valid until 30 June each year.

## CONTACT US

Please visit our office, phone, write, or email us using the details below. If it's after hours and you need to report a security issue, an urgent maintenance request or, need help with parking, or to gain access, we recommend you contact the dockmasters directly.

For any non-urgent issues, please contact the Marina Office during business hours.

**Phone:** +64 9 360 5870  
**Toll free in NZ:** 0800 MARINA (0800 627 462)  
**Fax:** +64 9 360 5880  
**Dockmasters:** +64 9 360 5881  
**VHF:** Ch 13 (24/7)  
**Email:** info@westhaven.co.nz

**Office Location:** 137 Westhaven Drive  
 Westhaven Auckland 1010 New Zealand

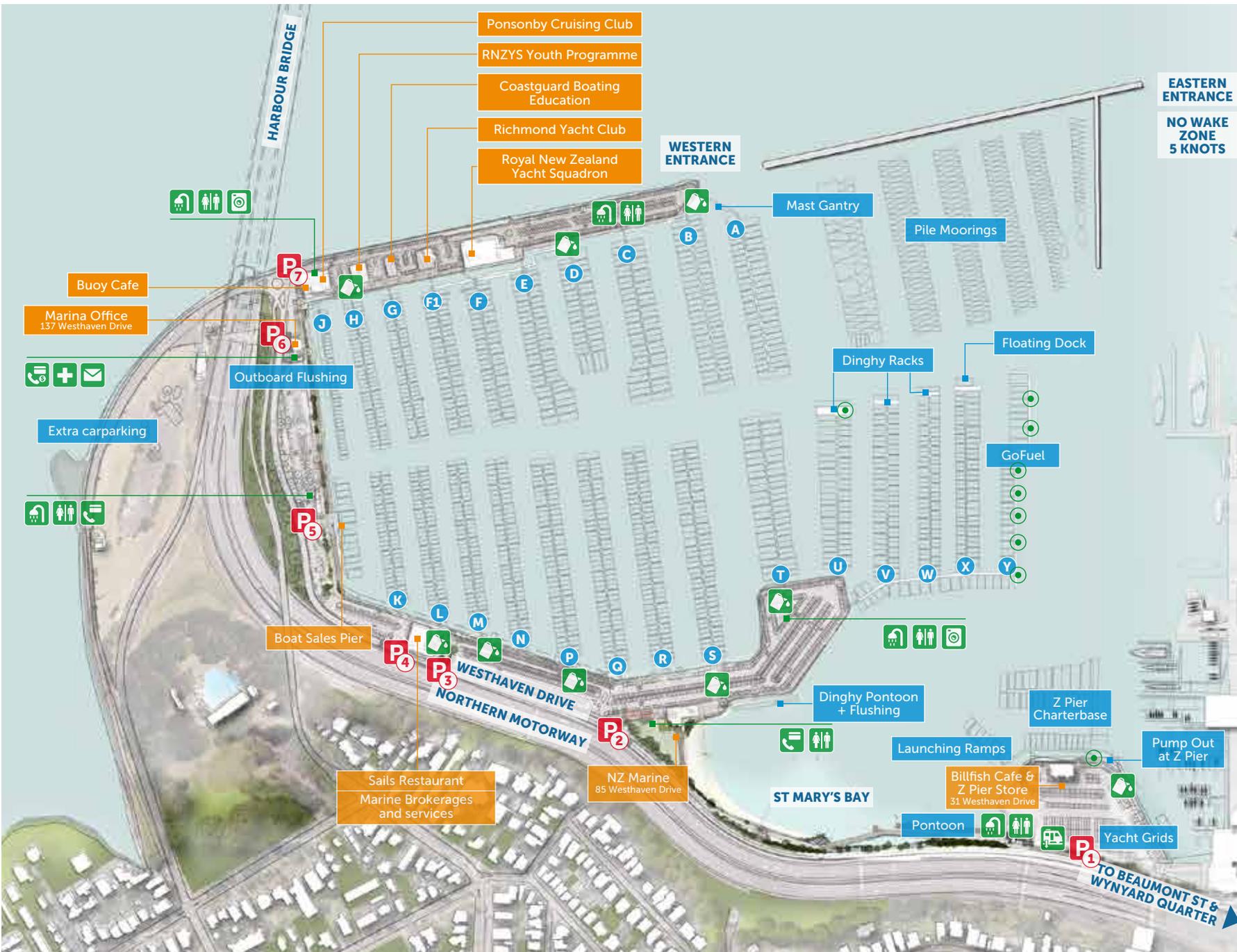
**Postal Address:** PO Box 1560 Shortland St  
 Auckland 1140 New Zealand

**Business Hours:** Winter: Monday to Thursday: 0730 hrs to 1700 hrs; Fridays: 0730 hrs to 1630 hrs; Closed on weekends.

**Summer:** Monday to Thursday: 0730 hrs to 1700 hrs; Fridays: 0730 hrs to 1630 hrs; Saturdays: 0800 hrs to 1200 hrs; Closed on Sundays.

Information in this booklet is up to date at the time of printing, but may change over time. Please visit the website or ask at the Marina Office for clarification or if you have any questions.

# GETTING AROUND WESTHAVEN MARINA



**EASTERN ENTRANCE**  
NO WAKE ZONE  
5 KNOTS

**WESTERN ENTRANCE**

**NAVIGATION NOTES**  
As you enter the marina via the Eastern Entrance, A-J Piers are on your starboard side, and K-Y Piers are on port. All even berth numbers are on the east side of the jetty. Please ask the marina office for a map that displays berth numbers.

**IN AN EMERGENCY**  
Firefighting and life saving equipment is located on each pier. First Aid and a defibrillator is at the Marina Office. If there is an oil spill notify security immediately on VHF 13 or 0800 MARINAS.

**PARKING**  
Please park in the white zones and observe time limits unless you have a Westhaven permit.

- KEY**
- Toilets
  - Shower
  - Laundry
  - Card Phone
  - Card & Coin Phone
  - First Aid
  - Post Box
  - Waste Oil
  - Dump Station
  - Recycling centres at most pier gates
  - Sewage Pump Out
  - Parking Entrance

Find out more at:  
[www.westhaven.co.nz](http://www.westhaven.co.nz)





**0800 MARINA (0800 627 462)**

**[westhaven.co.nz](http://westhaven.co.nz)**